



## Regional Training Seminar for Insurance Supervisors of Latin America ASSAL - IAIS

Organized jointly by the Association of Insurance Supervisors of Latin America (ASSAL), the International Association of Insurance Supervisors (IAIS) and the Superintendency of Banks (SIB) of Guatemala.

### La Antigua, Guatemala. November 20 and 21, 2024 Agenda

#### Tuesday, November 19

19:00	<p><b>Activity:</b> Cocktail</p> <p><b>Location:</b> Hotel Casa Santo Domingo</p> <p><b>Dress code:</b> Business Casual</p>
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#### Wednesday, November 20

08:00 – 08:30	Registration
08:30 – 08:45	<p><b>Welcoming remarks:</b></p> <ul style="list-style-type: none"> <li>- <b>Saulo De León Durán</b>, Superintendent, Superintendency of Banks, Guatemala</li> <li>- <b>Tomás Soley Pérez</b>, President of ASSAL and Superintendent of the General Superintendency of Insurance, Costa Rica</li> </ul>
08:45 – 09:15	<p><b>Keynote Speaker:</b></p> <p>Artificial Intelligence and existing and emerging technologies in the insurance industry.</p> <ul style="list-style-type: none"> <li>- <b>Kobi Bendelak</b>, CEO of InsurTech Israel</li> </ul>
09:15 – 10:45	<p><b>Session 1:</b> Impact of technological innovation on the adequacy of insurance regulation and supervision: insurance placement through non-traditional channels, bancassurance, Insurtech, artificial intelligence, and mass marketing, among others. Challenges and use cases.</p> <p><b>Moderator:</b></p> <ul style="list-style-type: none"> <li>- <b>Héctor Antonio Espina Lima</b>, Intendent of Insurance Supervision, Superintendency of Banks of Guatemala.</li> </ul> <p><b>Panelist:</b></p> <ul style="list-style-type: none"> <li>- <b>Kobi Bendelak</b>, CEO at InsurTech Israel</li> <li>- <b>Hermann F. Girón Delery</b>, President of Guatemalan Association of Insurance Institutions (AGIS)</li> <li>- <b>Luis Enrique Bandera</b>, Superintendent, Superintendency of Insurance and Reinsurance of Panama</li> </ul>
10:45 – 11:00	Coffee Break

11:00 – 12:30	<p><b>Session 2:</b> Importance of the actuarial function in insurance companies. Quality and good data management in the insurance sector.</p> <p><b>Moderator:</b></p> <ul style="list-style-type: none"> <li>- <b>Rodrigo Briceño</b>, Senior Supervisor, General Superintendency of Insurance, Costa Rica</li> </ul> <p><b>Panelist:</b></p> <ul style="list-style-type: none"> <li>- <b>Javier Molina</b>, Senior Actuary, Actuarial and Insurance Technical Analysis Division, Financial Market Commission, Chile</li> <li>- <b>Norma Alicia Rosas</b>, CEO of the Mexican Association of Insurance Institutions (AMIS)</li> <li>- <b>Guido Monteverde</b>, Actuarial Director of PRS Prime Re Solutions, Peru</li> </ul>
12:30 – 14:00	Lunch
14:00 – 15:30	<p><b>Session 3:</b> Cybersecurity in the insurance sector: measures and controls to manage and protect policyholder information derived from cyber-attacks.</p> <p><b>Moderator:</b></p> <ul style="list-style-type: none"> <li>- <b>Hugo Gerardo Cervantes Grajeda</b>, Analyst, Cybersecurity and Information Security, Superintendency of Banks, Guatemala</li> </ul> <p><b>Panelist:</b></p> <ul style="list-style-type: none"> <li>- <b>David Rodríguez</b>, Supervisor of the Information Technology Department, General Superintendence of Insurance, Costa Rica</li> <li>- <b>Manuel Caldeira Cabral</b>, Member of the Board of Directors of the Insurance and Pension Funds Supervisory Authority, Portugal</li> <li>- <b>Alexander Adams Vega</b>, Insurance Commissioner of Puerto Rico</li> </ul>
15:30 – 15:45	Coffee break
15:45 – 17:15	<p><b>Session 4:</b> Compulsory insurance and the experience in Latin America. Examples and challenges in its implementation and supervision.</p> <p><b>Moderator:</b></p> <ul style="list-style-type: none"> <li>- <b>Peggy Artica</b>, Intendent. Superintendency of Insurance, National Banking and Insurance Commission of Honduras.</li> </ul> <p><b>Panelist:</b></p> <ul style="list-style-type: none"> <li>- <b>Claudia Vélez</b>, Secretary General of the Interamerican Federation of Insurance Companies (FIDES) and Executive Director of the Salvadoran Association of Insurance Companies (ASES)</li> <li>- <b>María Elisa Alonso Collazo</b>, Head of the Technical and Pension Insurance Division, Financial Market Commission, Chile</li> <li>- <b>Guillermo Pedro Plate</b>, Superintendent, Superintendent of Insurance of the Nation, Argentina</li> </ul>
19:00	<p><b>Activity:</b> Official Dinner</p> <p><b>Location:</b> Hotel Casa Santo Domingo</p> <p><b>Dress code:</b> Business Casual</p>

Thursday, November 21

08:30 – 10:30	<p><b>Session 5:</b> Inclusive insurance: Gaps, challenges, and opportunities to encourage the use of insurance for excluded and underserved segments. Stakeholder participation and success stories for insurance inclusiveness.</p> <p><b>Moderator:</b></p> <ul style="list-style-type: none"> <li>- <b>Regina Simões</b>, Regional Coordinator for Latin America, Access to Insurance Initiative (A2ii)</li> </ul> <p><b>Panelist:</b></p> <ul style="list-style-type: none"> <li>- <b>Luis Enrique Bandera</b>, Superintendent, Superintendency of Insurance and Reinsurance of Panama</li> <li>- <b>Letícia Gontijo Furst Gonçalves</b>, Risk Finance Consultant, World Food Programme, Regional Bureau for Latin America and the Caribbean</li> <li>- <b>José Guillermo López</b>, General Manager, Aseguradora Rural, Guatemala</li> <li>- <b>Óscar Armando Del Cid Mayén</b>, Supervisor, Insurance Risk Supervision Department, Superintendency of Banks, Guatemala</li> </ul>
10:30 – 10:45	Coffee break
10:45 – 12:15	<p><b>Session 6:</b> Experience and progress in Ibero-America in the implementation of risk-based capital requirements.</p> <p><b>Moderator:</b></p> <ul style="list-style-type: none"> <li>- <b>Jazmín Bernal Lugo</b>, Superintendent, Superintendency of Insurance, Central Bank of Paraguay</li> </ul> <p><b>Panelist:</b></p> <ul style="list-style-type: none"> <li>- <b>Jorge Claude</b>, President of the Interamerican Federation of Insurance Companies (FIDES)</li> <li>- <b>José Corrales</b>, Intendent of Insurance Supervision, Superintendency of Banks, Insurance and AFP, Peru</li> <li>- <b>Alexander Adams Vega</b>, Insurance Commissioner of Puerto Rico</li> </ul>
12:15 – 13:45	Lunch
13:45 – 15:15	<p><b>Session 7:</b> Climate change and insurance challenges. Experiences in applying parametric insurance in the coverage of climate risks and trends in its management and regulation.</p> <p><b>Moderator:</b></p> <ul style="list-style-type: none"> <li>- <b>Sofía Garófalo</b>, Head of the Insurance and AFAP Supervision Department, Superintendency of Financial Services of the Central Bank of Uruguay</li> </ul> <p><b>Panelist:</b></p> <ul style="list-style-type: none"> <li>- <b>Celia González Haug</b>, Director of Regulation and Authorizations, General Superintendence of Insurance, Costa Rica</li> <li>- <b>Ricardo Lara</b>, Commissioner of the California Department of Insurance, National Association of Insurance Commissioners (NAIC), USA</li> <li>- <b>Patricia Vargas</b>, Program Director, Toronto Centre, Canada</li> </ul>
15:15 – 15:30	<p><b>Closing Remarks</b></p> <ul style="list-style-type: none"> <li>- <b>Saulo De León Durán</b>, Superintendent, Superintendency of Banks, Guatemala ASSAL (TBC)</li> </ul>



Asociación de Supervisores  
de Seguros de América Latina



International  
Association  
of Insurance  
Supervisors

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15:30	<b>Activity:</b> Tour La Antigua, Guatemala <b>Dress code:</b> Casual
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**Friday, November 22**

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06:00 – 18:00	<b>Activity:</b> Tour <b>Place:</b> Lago Atitlán, Panajachel, Sololá <b>Dress code:</b> Casual
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