



ICONTEC Certifica que el Sistema de Gestión de la Calidad de:
ICONTEC Certifies that the Quality Management System of:

SUPERINTENDENCIA DE BANCOS (SIB)

9 av. 22-00 Zona 01, Ciudad de Guatemala, Guatemala

ha sido evaluado y aprobado con respecto a los requisitos especificados en:
has been assessed and approved based on the specified requirements of:

ISO 9001:2008

Este Certificado es aplicable a las siguientes actividades:

This certificate is applicable to the following activities:

Gestión de solicitudes de registros y atención a usuarios para consultas bancarias y financieras de las entidades sujetas a la vigilancia de la Superintendencia de Bancos (SIB), así como los procesos internos de Dirección, Gestión de la Calidad, Gestión de Recursos Humanos y Compras.

Management of registry requests as well as providing information about financial issues of those entities subject to the supervision of Superintendencia de Bancos (SIB); and also about the following internal procedures: General Management, Quality Management, Human Resources and Purchases.

Esta aprobación está sujeta a que el sistema de gestión se mantenga de acuerdo con los requisitos especificados, lo cual será verificado por ICONTEC

This approval is subject to the maintenance of the management system according to the specified requirements, which will be verified by ICONTEC

Certificado SC 6763-1
Certificate

Fecha de Aprobación **2009 12 23**
Approval Date:

Fecha Última Modificación: **2010 01 20**
Last Modification Date

Fecha de Renovación:
Renewal Date:

Fecha de Vencimiento: **2012 12 22**
Expiration Date

Fabio Tobón
Director Ejecutivo de ICONTEC



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

IQNet and
ICONTEC

hereby certify that the organization

SUPERINTENDENCIA DE BANCOS (SIB)

9 av. 22-00 Zona 01, Ciudad de Guatemala, Guatemala

for the following field of activities:

Gestión de solicitudes de registros y atención a usuarios para consultas bancarias y financieras de las entidades sujetas a la vigilancia de la Superintendencia de Bancos (SIB), así como los procesos internos de Dirección, Gestión de la Calidad, Gestión de Recursos Humanos y Compras.

Management of registry requests as well as providing information about financial issues of those entities subject to the supervision of Superintendencia de Bancos (SIB); and also about the following internal procedures: General Management, Quality Management, Human Resources and Purchases.

has implemented and maintains a

Quality Management System

which fulfills the requirements of the following standard

ISO 9001:2008

Issued on: 2009 12 23

Validity date: 2012 12 22

Registration Number: CO-SC 6763-1



René Wasmer
President of IQNet

Fabio Tobón
Executive Director of ICONTEC



ICONTEC
INTERNATIONAL

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